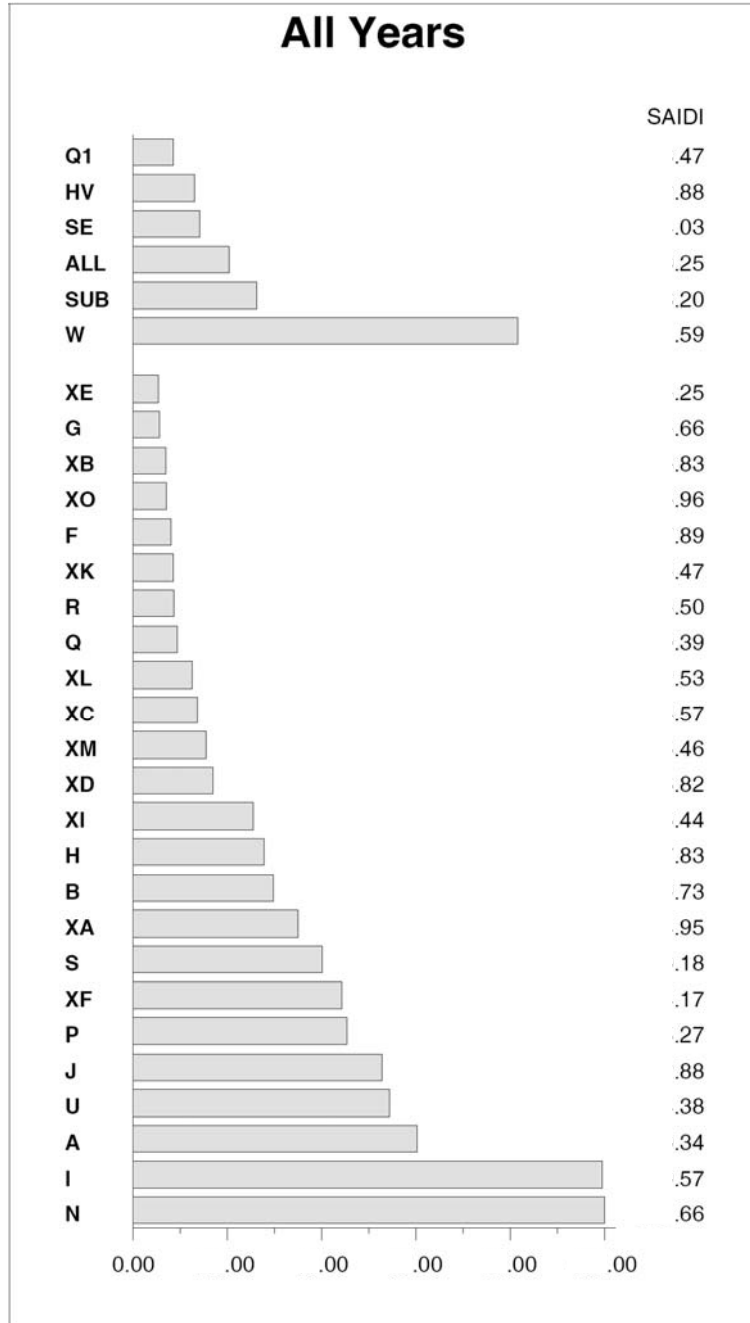


Customers & Delivery Points



- IEEE Std 1366 Standard Measures are provided for both customer and/or delivery point impacts from transmission line outages.
- Up to 5 years of data is used.
- Circuit-level measures are also provided.
- 20 of 28 member systems provided Customer and/or DP data in 2009.
- Analysis based on transmission circuit outages affecting Customers or Delivery Points.